

## RESIDENTIAL LETTINGS SERVICE

## We have years OF EXPERIENCE

So you can also feel at ease knowing your property will be managed effectively by our team of experienced lettings staff who have an enthusiastic, motivated and friendly approach to ensure your move is as stress free as possible



MARK SHEARING Managing Director

Mark Shearing has been involved in Estate Agency in Hertfordshire since 1980 and joined Putterills shortly after it opened in 1992. He took over as group Managing Director in 2018 when founder Tony Putterill retired. Mark has excellent local knowledge and his aim is to ensure that all of our clients receive the highest possible levels of service and advice in all aspects of property. Mark is a Fellow of the National Association of Estate Agents and is renowned for giving frank, professional advice in a friendly manner.



JEREMEY GODFREY Director

Jeremey has been in the Property Industry for over 20 years and has a wealth of experience in sales and lettings. He is a member of the Surveying and Valuation Association. Over the years Jeremey has obtained extensive knowledge of the buy to let market and this knowledge and experience proves to be of valuable assistance to investor landlords. He takes pride in promoting best practice within the industry combined with the latest technology to help provide the best possible service to our clients.



JANINE CHALKRIGHT Manager

Janine is head of our Property
Management Department and has 30
years of experience in both residential
and commercial property sectors. In
the year 2000, Janine took a post
within the residential lettings field and
quickly progressed to Lettings
Manager. Janine has a wealth of local
knowledge and strong expertise in the
lettings market. Customer care and
professionalism have been her focus
throughout her property career and
she continues to build on this with the
many ongoing changes in legislation
within the letting industry.

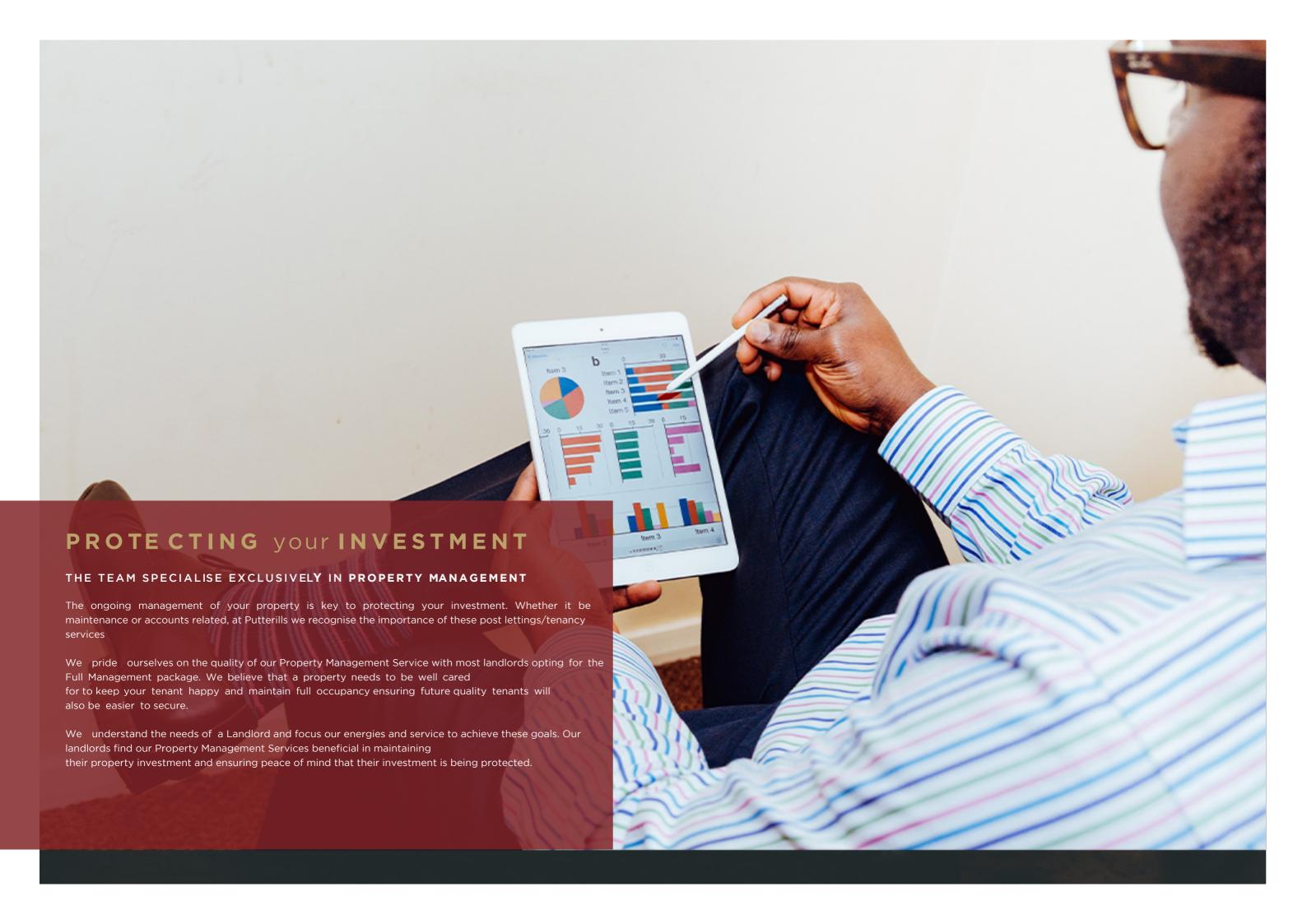
Jeremey and Janine are assisted by a dedicated Management team, with trained Property Managers who deal with maintenance and accounts matters on a day to day basis providing ongoing protection of your Investment Property

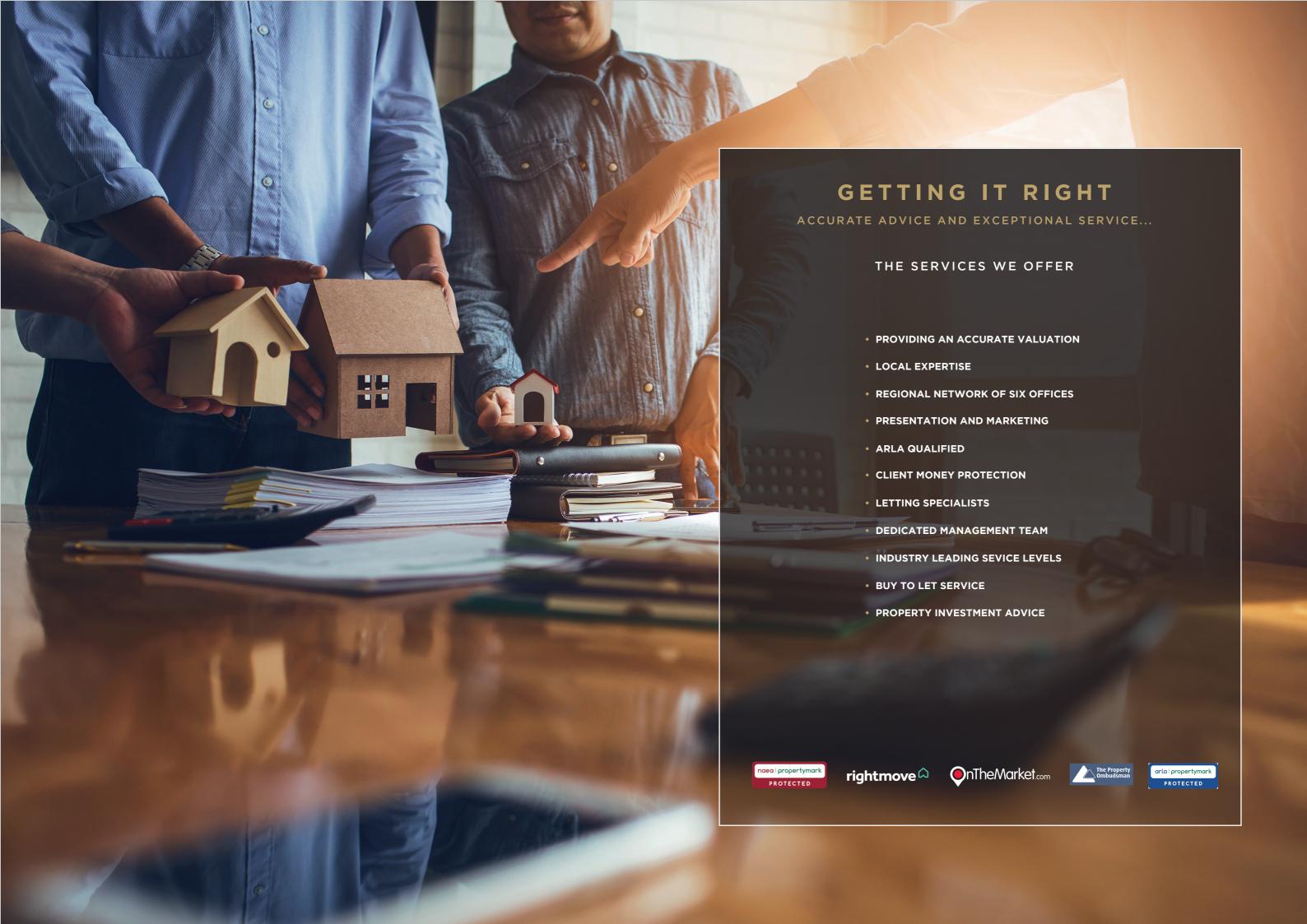












## PROPERTY MANAGEMENT

We pride ourselves on the quality of our Property Management Service with most landlords opting for the full management package. We believe that a property needs to be well cared for to keep your tenant happy and maintain full occupancy.



Landlords need confidence that their property is being professionally handled by an experienced letting agent We understand the needs of a landlord and focus our energies and service to achieve this. Landlords find our Property Management Services beneficial in maintaining their property investment and giving them peace of mind We work with our landlords to ensure their investment properties are both compliant in respect of Industry Standards and at a level that attracts quality tenants that enjoy living within them.





The ongoing management of your property is key to protecting your investment. We recognise the importance of these post letting services We understand that information and communication are key to our landlords. When maintenance issues arise we use only tried and tested contractors for maintenance work, most of whom we have worked with for many years

At Putterills Lettings we believe that selecting the right Tenant is just as important as securing an early tenancy and maximising the rental income. This will reduce potential issues further down the line with rent arrears and dilapidations disputes at the end of tenancy.



Service	Tenant Find 75% First Months	Rent Collection 9% 11% incl VAT	Fully Managed 11% 13% incl VAT	15% 18% incl VAT
Full Property Marketing	<b>~</b>	<b>~</b>	<b>/</b>	<b>~</b>
Accompanied Viewings	<b>~</b>	<b>~</b>	<b>/</b>	<b>~</b>
Tenant referencing	<b>~</b>	<b>~</b>	<b>/</b>	<b>~</b>
Tenancy agreements	<b>~</b>	<b>~</b>	<b>/</b>	<b>~</b>
Deposit & First month's Rent collection	<b>~</b>	<b>~</b>	<b>/</b>	<b>~</b>
Deposit placed with DPS protection scheme	<b>~</b>	<b>~</b>	<b>/</b>	<b>~</b>
Remitting rent to landlord monthly on date received		<b>~</b>	<b>~</b>	<b>~</b>
Legal advice and notices			<b>/</b>	<b>~</b>
Contacting Utilities with Meter Readings			<b>/</b>	<b>~</b>
Renewal and rent review			<b>/</b>	<b>~</b>
Maintenance and repairs management			<b>/</b>	<b>~</b>
Deposit reconciliation			<b>/</b>	<b>~</b>
Property advice			<b>/</b>	<b>~</b>
Property inspections			<b>/</b>	<b>~</b>
Inventory Preparation				<b>~</b>
Checkout and inv. rebuild				<b>~</b>
Guarantee of Legal Expenses				<b>~</b>
Rental Income Protection				<b>~</b>
Court Attendance				<b>/</b>

## NETWORK MAP

